E-01345A-05-0816 E-01345A-05-0826 ORIGINAL E-01345A-05-0827 ARIZONA CORPORATION COMMISSION

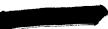


UTILITY COMPLAINT FORM

4700

Investigator: Deb Reagan

Phone:



Fax:



Priority: Respond Within Five Days

Opinion

No. 2007 - 58898

Date: 3/6/2007

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

Zip: 86334

First:

Last:

Complaint By:

Shirley

Down

Account Name:

Shirley Down

Home: (000) 000-0000

Street:

Work:

City:

Paulden

CBR:

is:

State:

ΑZ

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called to express her opinion against any additional rate increases for APS. Customer states they are seniors and an additional increase would put a strain on their budget. *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

I advised customer that I would enter her comments for the record and with the Docket in this matter. I also thanked her for taking the time to call and express her opinion to the Commission. *End of Comments*

Date Completed: 3/6/2007

Opinion No. 2007 - 58898

Arizona Corporation Commission DOCKETED

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DOCKETED BY

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